



Privacy and Disclosure Policy

Privacy and Disclosure Policy

This Privacy Policy governs the manner in which Bharti Infratel Limited (Bharti Infratel) collects, uses, maintains and discloses information collected from users (each, a "User") of the <http://www.bharti-infratel.com/> website ("Site").

Personal identification information

Bharti Infratel and its authorized third parties may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, place an order, fill out a form, features or resources we make available on our Site.

Users may be asked for, as appropriate, name, email address, mailing address, phone number, company name, PAN number, VAT number, TIN number, CST number and Fax number. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

For the purposes of this document, a 'Third Party' is a service provider who associates with Bharti Infratel and is involved in handling, managing, storing, processing, protecting and transmitting information of Bharti Infratel .

This definition also includes all sub-contractors, consultants and/or representatives of the Third party.

Web browser cookies

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

How we use collected information: Bharti Infratel may collect and use Users' personal information for the following purposes:

- To improve customer service: Information you provide helps us respond to your service requests and support needs more efficiently.
- To personalize user experience: We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
- To improve our Site: We may use feedback you provide to improve our products and services.
- To send periodic emails: We may use the email address to send information and updates pertaining to order. It may also be used to respond to their inquiries, questions, and/or other requests.
- To maintain records: We may use the information for internal records.

How we protect your information



Privacy and Disclosure Policy

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Sharing your personal information

We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above.

Disclosure and transfer of personal information

» Internal Use: Bharti Infratel and its employees may utilize some or all available personal information for internal assessments, measures, operations and related activities.

» Authorized Third Parties: Bharti Infratel may at its discretion employ, contract or include third parties (as defined in "Personal identification information") external to itself for strategic, tactical and operational purposes. Such agencies though external to Bharti Infratel, will always be entities which are covered by contractual agreements. These agreements in turn include Bharti Infratel's guidelines to the management, treatment and secrecy of personal information.

We, however assure you that Bharti Infratel does not disclose your personal information to unaffiliated third parties (parties outside Bharti Infratel corporate network and its Strategic and Business Partners) which could lead to invasion of your privacy.

» Government Agencies: We may also share your personal information with Government agencies or other authorized law enforcement agencies (LEAs) mandated under law to obtain such information for the purpose of verification of identity or for prevention, detection, investigation including but not limited to cyber incidents, prosecution, and punishment of offences.

We may transfer your personal information or other information collected, stored, processed by us to any other entity or organization located in India or outside India only in case it is necessary for providing services to you. This may also include sharing of aggregated information with them in order for them to understand our environment and consequently, provide you with better services. While sharing your personal information with third parties, adequate measures shall be taken to ensure that reasonable security practices are followed at the third party.

Security practices and procedures

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. We adopt reasonable security practices and procedures, in line with international standard IS/ISO/IEC 27001.

» Internet Use - We maintain reasonable security of our internet connections, however, for reasons outside of our control, security risks may still arise. Any personal information transmitted to us will therefore be your own risk. However, we will strive to ensure the security of your information. We observe reasonable security measures to protect your personal information against hacking and virus dissemination.

Changes to this privacy policy



Privacy and Disclosure Policy

Bharti Infratel has the discretion to update this privacy policy at any time. When we do, we will post a notification on the main page of our Site. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us

If you have any questions and feedback about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us.

Name: Mrs. Neetu Thakur

Contact Number: +91-124-4132550

E-mail: grievance_officer@bharti-infratel.in

Working Days: Monday to Friday

Working Hours: 9:30 am to 6:30 pm

We will strive to address your feedback and concerns in a timely and effective manner.

This document was last updated on Dec 28 , 2015