Business Code of Conduct – Bharti Infratel Limited

The supplier interested in entering into business relationship with Bharti Infratel Limited agrees to the following terms & conditions:

Integrity and Ethics

• The Partner will conduct all its dealings in a very ethical manner and with the highest business standards.

• All Partners with a business relationship with Bharti Infratel Limited (BIL) shall comply with the highest level of integrity and ethical practices.

• The Partner will provide all possible assistance to BIL and vice-versa in order to investigate any possible instances of unethical behavior or business conduct violations by an employee of the other. Either Party will disclose forthwith any breach of these provisions that comes to their knowledge to allow for timely action in their prevention and detection.

• Partner will adopt appropriate processes to prevent offering any illegal gratification in the form of bribes or kickbacks either in cash or in kind in the course of all dealings with us. Any instances of such violations will be viewed in a serious manner and Bharti Infratel reserves the right to take all appropriate actions or remedies as may be required under the circumstances.

• All Partners are required to confirm their compliance to ethical dealings on an annual basis to our vigilance department.

• Any ethical or integrity issues observed or encountered while dealing with Bharti Infratel Limited shall be brought to the notice of Bharti Infratel’s senior management or the Head of Internal Audit immediately.

Environment, health and Safety

• Partner dealing with Bharti Infratel shall comply and adhere to all laws, regulations and guidelines on environment, health and safety.

• Partner will ensure that all new service offerings as well as new product designs are in compliance with the relevant environmental regulation and guidelines, at the time of implementation at Bharti Infratel.

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Protection of Intellectual Property

The Partner:

- Shall comply with the guidelines for use of the trademarks and trade names notified by the Company (including but not limited to 'Bharti' and 'Infratel') and shall not use the Company trademarks and trade names without the prior written consent of the Company.

- Shall, under no circumstances, advertise or use the Company name to market its own product or associate its company with the Company. If a Partner spots any counterfeit or infringing Company product/service, the Partner shall immediately notify the Company.

- Shall not reproduce, in whole or in substantial part, any copyrighted work in hard copies, prints, video or electronic copies in violation of the copyright laws including the Company Partner Manual.

- Shall safeguard all documents that contain trade secrets and are available to them and shall not share with any third party without prior written consent of BIL. (The Company's intellectual property also resides in trade secrets or know-hows. Trade secrets are technical, commercial or other information unknown to the public, which can bring economic benefits to its owner)

Domestic and international trade controls

- Partner shall understand and follow applicable domestic and international trade control and customs laws and regulations, including, but not limited to those relating to licensing, shipping and import documentation and reporting and record retention requirements.

Partner will ensure they do not engage in any personal dealings with Bharti employees, especially those that they interact with on Bharti business matters.

The suppliers certify that they have understood all the above terms and conditions in complete sense. The supplier further confirms its compliance to the above terms and conditions.